

Exo Employer Services – Resource List

As a user of the Exo Employer Services software, this document details everything you need to know and the links to get you started, get trained & supported, and pay your team with confidence.

Quick Contacts:

Your Account Manager – Anthony Waldron	anthony.waldron@myob.com
Registrations and Account Enquiries:	exoservices@myob.com
Training & Consulting	enterprise.services@myob.com
Helpdesk*	anzpayrollsupport@myob.com

**must have an active support plan for helpdesk assistance*

If you're unsure if you need training or help:

If you're not sure whether you need training or product assistance, just contact us we're happy to chat and provide guidance. In addition, take our quick quiz to find out how healthy your payroll may be.

- 5 Minute [Exo Payroll Health Check](#)
- Contact the Services Team: enterprise.services@myob.com

Training & Consulting Options:

Foundations Skills Training

Our Foundations Courses are invaluable training to ensure that you are confident that your payroll is set up correctly, that you can add employees and maintain the system, and process pays correctly. If there is only one training that you do, this should be it:

This course is run across 2 webinars, designed to go hand in hand:

- [Setup and Maintenance Webinar](#)
- [Payroll Processing Webinar](#)

Exo Payroll Warrant of Fitness

This service ensures that your system is set up correctly to manage and pay staff accurately, and efficiently. Highly recommended if you are new to the system, if you have just taken over payroll, and/or if your company hasn't had a WOF for some time.

- [Exo Payroll Warrant of Fitness](#)

Exo Employer Services – Resource List

Business Continuity Package

Let us help you review and document your payroll process. We will provide recommendations to help streamline the day to day processing, as well as providing you a comprehensive processing guide that can be used should you ever require someone to help cover payroll.

- [Exo Payroll BCP](#)

Exo Training Academy

For all training and services check out our training academy

- [Exo Academy](#)

Support Options

Our support team is available Monday to Friday for any assistance with your Exo products. There will be instances that your call may be outside of our support guidelines (environmental or data issues, business consulting, or training) and your query will be escalated to our consulting team.

- Bookmark our support contact information online: [Employer Services Support](#)
- View our MYOB Annual Support Plan coverage: [MYOB Annual Support Plan \(MASP\)](#)
- Our online knowledgebase is free to all users: [Exo Online Support](#) or from the **Help** menu in your software.
- The Exo Education Centre holds whitepapers, product release information and helpful videos: [Exo Education Centre](#) or from the **Help** menu in your software.

Key External Resources

We can help you with your product, but it's important to understand your obligations. The following are some important resources to keep handy:

- Ministry of Business, Innovation and Employment
 - [MBIE](#)
 - [Employment New Zealand](#)
 - [MBIE Guidance on Holidays and Leave](#)
- Business New Zealand - <https://www.business.govt.nz/>
- IRD - <https://www.ird.govt.nz/>
- New Zealand Legislation Website - <http://legislation.govt.nz/>